



# FINDING **BLINKRx** IN THE EHR

## Locate BlinkRx in the EHR

**START** by searching for “BlinkRx” in the EHR system’s pharmacy search tool

BlinkRx is listed as:

**BlinkRx U.S. Boise, Idaho**

**BlinkRx address:**

4696 West Overland Road,  
Suite 274,  
Boise, ID 83705

**BlinkRx phone:**

(866) 839-0766

**NCPDP number:**

1310488

**CONFIRM** both “mail order” and “retail” pharmacies are selected when conducting a search

**ENSURE** any other limiting search criteria are unselected

\*If the provider is unable to locate BlinkRx in the EHR, proceed to Troubleshooting Step 1.

## Troubleshooting Guide

### 1. Manually add BlinkRx to the EHR

- Locate the “new” or “add” button in the pharmacy selection screen
- Input all relevant BlinkRx details (see previous step) and save

If the provider is unable to manually add a pharmacy to the EHR, proceed to Step 2.

### 2. Coordinate with a BlinkRx Specialist at **(866) 839-0766**

- A BlinkRx Specialist will request the provider’s EHR system (i.e. Athena, SRS, Epic)
- A BlinkRx Specialist will coordinate with EHR and provider to load BlinkRx into the system
- EHR updates may take 24 hours to process
- A BlinkRx Specialist will follow up with provider’s office to confirm BlinkRx is visible in the EHR

## Support Resources

Provider may call in or fax the prescription directly to BlinkRx.  
Phone: (866) 839-0766 | Fax: 1 (866) 585-4631

## BlinkRx Hours

Monday-Friday 8am-9pm EST,  
Saturdays 9am-5pm EST